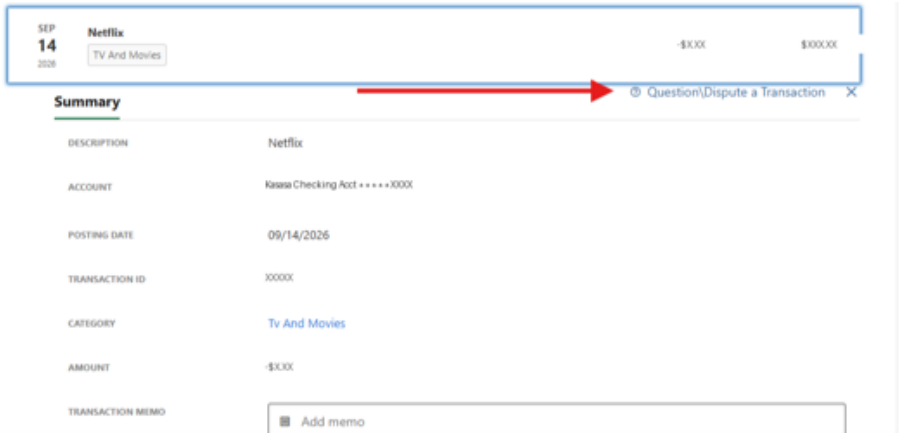
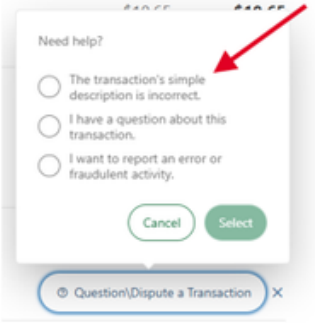
Revert a Transaction Description in Online Banking or the Mobile App to the Original Description

For Online Banking:

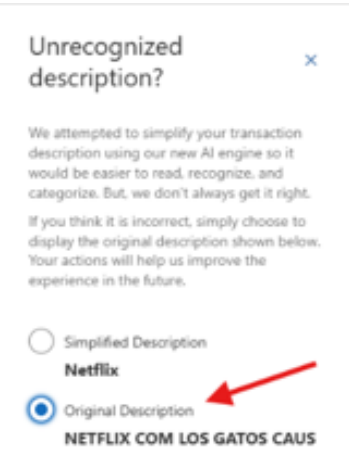
1. Log into Online Banking, select the account that you want to view transactions for.
2. Find the transaction with the description you'd like to revert to the original and click on it.
3. Click on Question/Dispute a Transaction on the right.



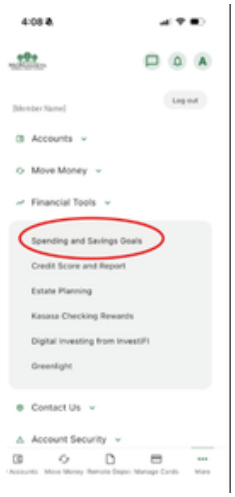
4. Then choose "The transaction's simple description is incorrect," from the pop up. Click select.



5. A panel will open with "Unrecognized description?" where you are able to select to keep the simplified transaction description or the original transaction description. If you want to revert to the original transaction description, you will select Original Description and then click Update to apply.



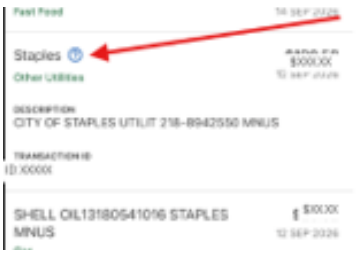
For Mobile App:



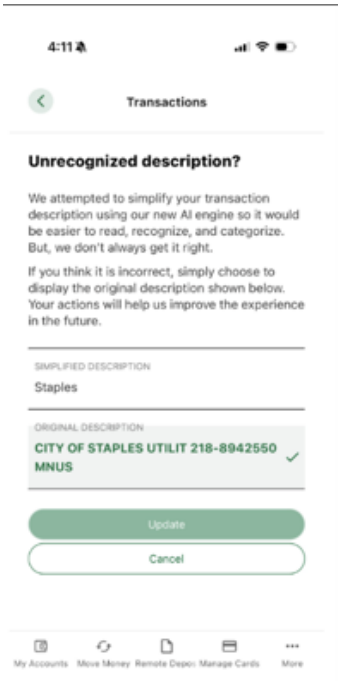
1. Log into the Mobile App, then click on More in the bottom right corner.
2. From the options, find and click on Financial Tools and then select Spending and Savings Goals.



3. Click on View Transactions within the Categories Chart.



4. Next, you will find the transaction that you want to revert, and click on it to expand it. A small “i” icon will appear, tap it.



5. You will then be on a page with “Unrecognized description?” at the top where you are able to select to keep the simplified transaction description or the original transaction description. If you want to revert to the original transaction description, you will tap the Original Description and then click Update to apply.